

MOOG | COMMERCIAL AFTERMARKET SERVICES



MOOG TOTAL SUPPORT
COMMERCIAL AFTERMARKET SERVICES

MOOG

ABOUT MOOG

Moog Inc. is a worldwide designer, manufacturer, and integrator of precision motion control products and systems. Over the past 60 years, we have developed a reputation for delivering innovative solutions for the most challenging motion control applications. As a result, we have become a key supplier to the world's leading aircraft manufacturers and are positioned on virtually every platform in the marketplace.

With Moog, you will find a wide spectrum of products, services and support from a dedicated and trustworthy organization. Our culture, coupled with our commitment to our customers, process control and product innovation, will continue to drive the success of our company and yours.

MOOG AIRCRAFT LIFE CYCLE SUPPORT

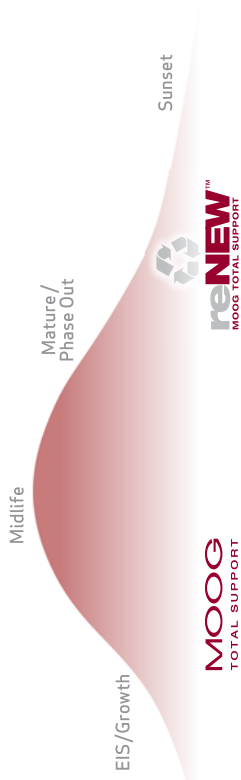
Our customer focused aftermarket team is ready to deliver quality products and services specifically tailored to meet your requirements 24 hours a day, 365 days a year.

A full scope of support solutions is offered, ranging from Moog Total Support, a fully integrated component spares and maintenance package to Asset Solutions - a simple asset purchase or time and material transactional repairs. reNEW™ is designed for end-of-service life operations and introduces extensive repair development and used material to manage cost and obsolescence.

Our unique culture and commitment to exceed our customer's expectations results in innovative solutions to customer problems delivered by a trustworthy and dedicated organization.



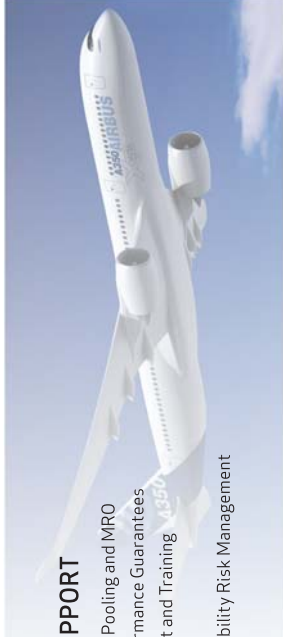
SUPPORT THROUGH LIFE CYCLE



Service Solution	Pooling	FH R&O	Fixed Price R&O	Training	Technical Support	Performance Guarantees	Bespoke Work Scopes	Use of Used Material	Extensive Repair Development
Moog Total Support	✓	✓	✓	✓	✓	✓	✓	✓	✓
reNEW	✓	✓	✓		✓	✓	✓	✓	✓

MOOG TOTAL SUPPORT

- Integrated Flight Hour Pooling and MRO
- Commercial and Performance Guarantees
- OEM Technical Support and Training
- Reliability Focused
- Commercial and Availability Risk Management



reNEW

- Tailored to Manage Cost Expectations
- Maximizes Remaining Component Life
- Extensive Repair Development
- Incorporation of Used Serviceable Material
- Work Scopes Developed to Life Expectations



MOOG ASSET SOLUTIONS

- Sale of New or Used Material
- Purchase of Customer Assets
- Exchange, Lease and Loan Options
- Market Competitive Pricing
- OEM Renewed Quality and Reliability
- Extended Warranties
- Inventory Available for Immediate Dispatch



Moog supports the Boeing 737 Max, 737 NG, 747-400, 747-8, 757, 767, 777, 787, Airbus A330/310, A320, A330/340, A350XWB, A380, Embraer E-150, COMAC C919, Gulfstream G280, G600/500, and G650.



GLOBAL CUSTOMER SUPPORT

For spares ordering/repair and overhaul administration, product support/technical inquiries, please use the corresponding contact information listed below.
Centralized 24 Hour Customer Service Center: +1 716 687 7900

AOG Hotline
+1 716 687 7900
aog@moog.com

Spares Ordering | Repair and Overhaul Administration
casr@moog.com

For clarification regarding Repair Station Capability, please contact the Customer Service Center or visit www.moog.com

EAST AURORA CUSTOMER SUPPORT CENTER



Moog Aircraft Group - East Aurora Operations
Plant 24
East Aurora, New York
USA
Tel: +1 716 687 7900

SITA: NYCMDX
FAA: NDIR344K
EASA: 145 4685
CAAC: F00100327

TORRANCE CUSTOMER SUPPORT CENTER



Moog Aircraft Group - Torrance Operations
20263 Western Avenue
Torrance, California 90501
USA

FAA: NDI13344K
EASA: 145 4684

WOLVERHAMPTON CUSTOMER SUPPORT CENTER



Moog Aircraft Group - Wolverhampton Operations
Valiant Way
Wolverhampton, WV9 5GB
United Kingdom

FAA: DQD4021K
EASA: UK.145.01230
EASA Part 21: UK.21G.2622

TEWKESBURY CUSTOMER SUPPORT CENTER



Moog Aircraft Group - Tewkesbury Operations
Ashchurch, Tewkesbury,
Gloucestershire, GL20 8NA
United Kingdom

FAA: MOGY773N
EASA: UK.145.00245
EASA Part 21: UK.21G.2075
CAAC: F04400197

BAGUIO CUSTOMER SUPPORT CENTER

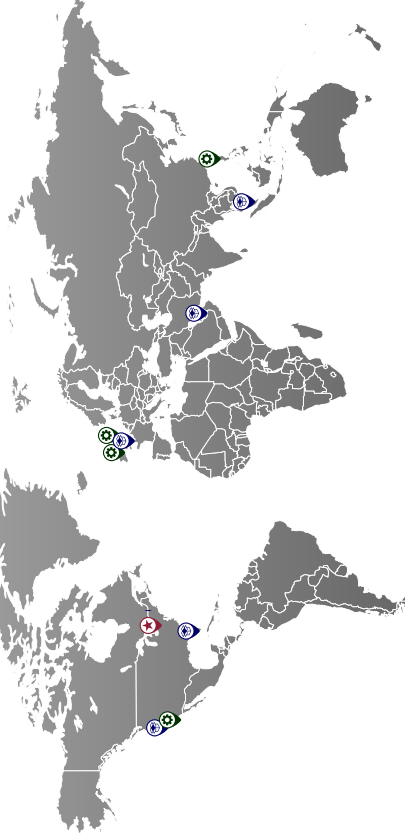


Moog Aircraft Group - Baguio Operations
Baguio Ecozone,
Loakan Road
Baguio City, 2600
Philippines

CAAP Philippines: 53-03
CAAS Singapore: AWI/255
DCA Thailand: 441/2553
DGCA Indonesia: 145/67400
DCA Malaysia: AO/0160/10

GLOBAL SALES SUPPORT

Our regional sales managers are focused on working with you to understand the specific needs of your organization. Our managers work closely with our customer support team to convey your needs and develop tailored support programs to best address your objectives.



Headquarters/ Service Center
East Aurora, NY USA



Repair Center
Torrance, CA USA
Tewksbury, UK
Wolverhampton, UK
Baguio, Philippines



Forward Stocking
Los Angeles, CA USA
Miami, FL USA
London, UK
Dubai, India
Singapore

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