

# 5 WAYS MOOG GLOBAL SUPPORT KEEPS YOU PRODUCTIVE



# HERE ARE FIVE WAYS MOOG GLOBAL SUPPORT CAN KEEP YOU PRODUCTIVE STARTING TODAY.

Every day, the demands on your machines continue to grow. Machines must work harder, faster, longer and more cost-effectively than ever before. Yet as productivity demands increase, so does the potential for unforeseen downtime.

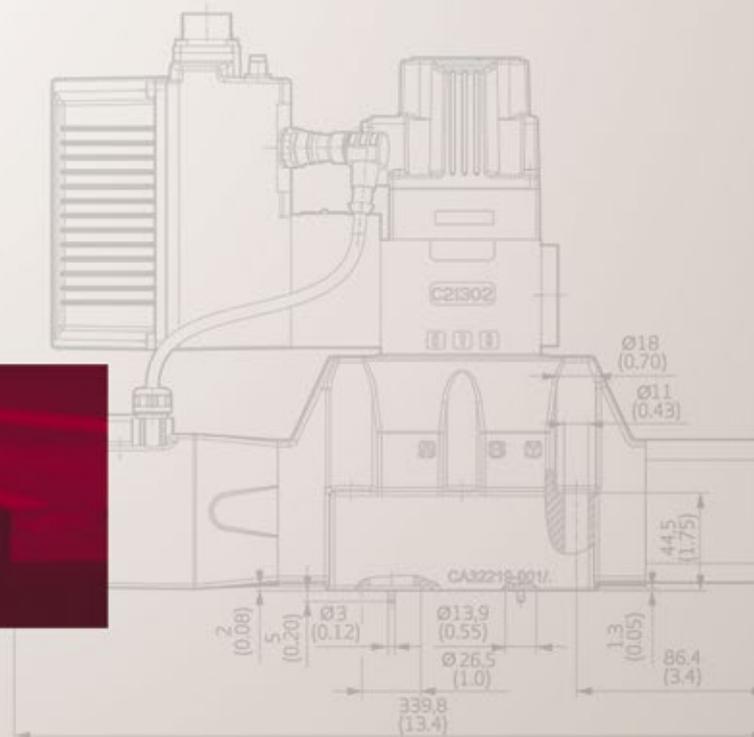
That's why we created Moog Global Support®. It's our commitment to keeping your critical machines working at peak performance by focusing on high quality servo valve maintenance and support. Around the globe, local teams of trained Moog technicians are there for you with a variety of services designed to maximize uptime and help you get more from your machine investment.

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## LIKE-NEW PERFORMANCE

There is a big difference between servo valve repairs from a generic repair house and those made by Moog factory-trained technicians. Moog experts use only authentic Moog OEM replacement parts for like-new performance after every repair. In fact, we are the only repair facility that will replace defective parts with new Moog replacement parts.

Additionally, we frequently update older components to the latest configuration to ensure your machine will operate at maximum efficiency and match the performance of a brand new valve. And because we have access to Moog factory documentation, we can pinpoint and repair even the smallest performance issues before they become costly problems.



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## HIGH-QUALITY REPAIRS

No matter where you operate, Moog local repair technicians in your area are fully supported by experts at the factory to offer consistent quality anywhere in the world. In addition to providing extra technical know-how, this service ensures thorough and comprehensive failure analysis, and a repair documentation process that clearly states what the performance issue is, what components are being repaired and how functionality has been restored.

We maintain hazardous location certifications in accordance with ATEX, CSA and FM standards that allow Moog technicians to repair intrinsically safe and explosion-proof hardware.

Moog technicians work collaboratively with customers to determine the root cause of failure, recommend system improvements and maintenance programs aimed at decreasing downtime, minimizing repair costs and increasing productivity.

262  
(10.3)

51  
(2.1)

107  
(4.2)

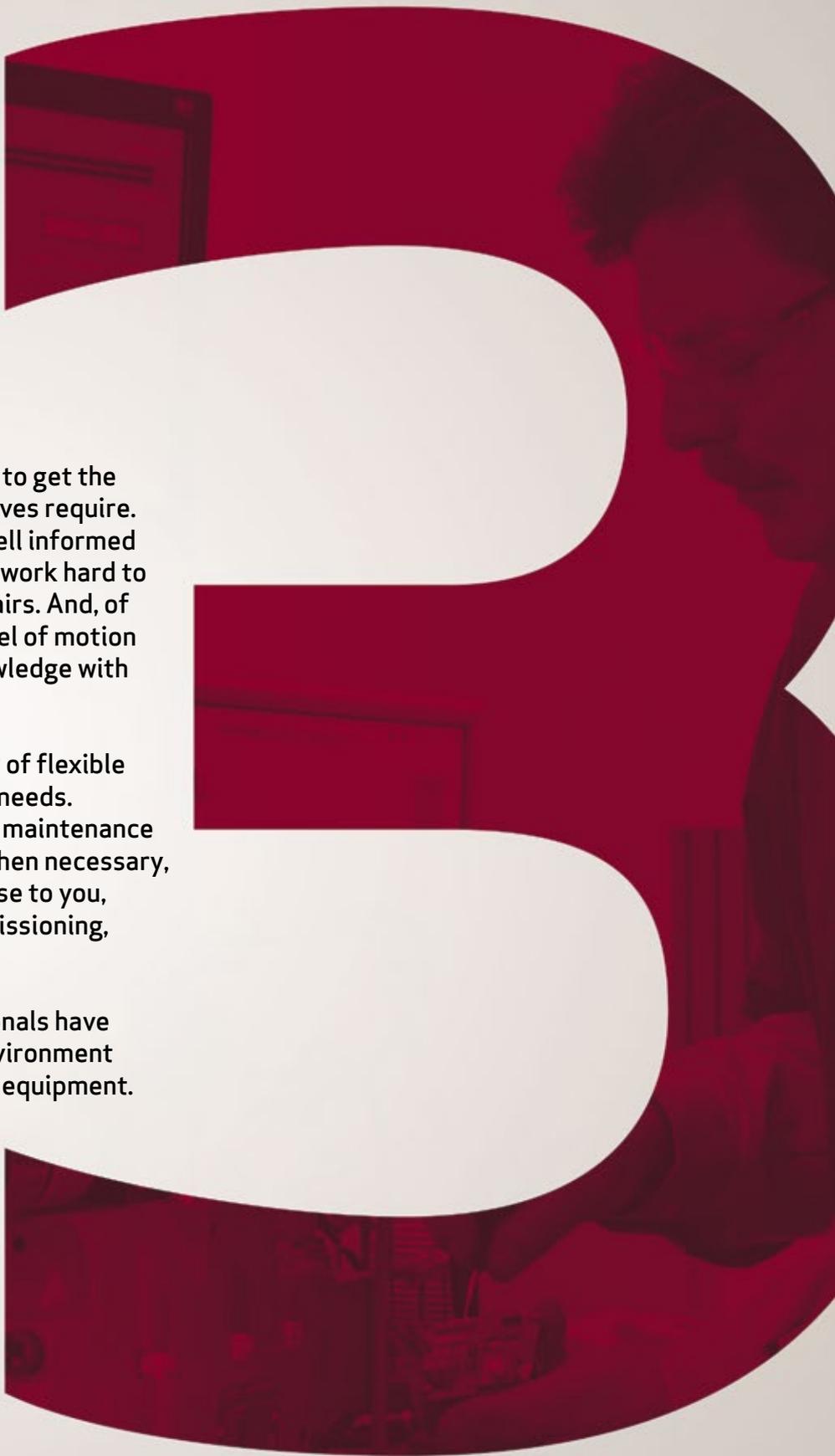
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## TECHNICAL SUPPORT AND EXPERTISE

Moog Global Support makes it simple to get the maintenance or repairs your servo valves require. Our streamlined process keeps you well informed from scheduling through delivery. We work hard to minimize downtime on scheduled repairs. And, of course, we deliver an unsurpassed level of motion control experience and technical knowledge with every interaction.

Our expert technicians offer a variety of flexible programs tailored to your equipment needs. These include upgrades, preventative maintenance and annual or multi-year contracts. When necessary, Moog on-site services deliver expertise to you, providing quick and convenient commissioning, set-up and diagnostics.

In fact, Moog's global repair professionals have access to a world-class laboratory environment with over 3 million (USD) in analytical equipment.

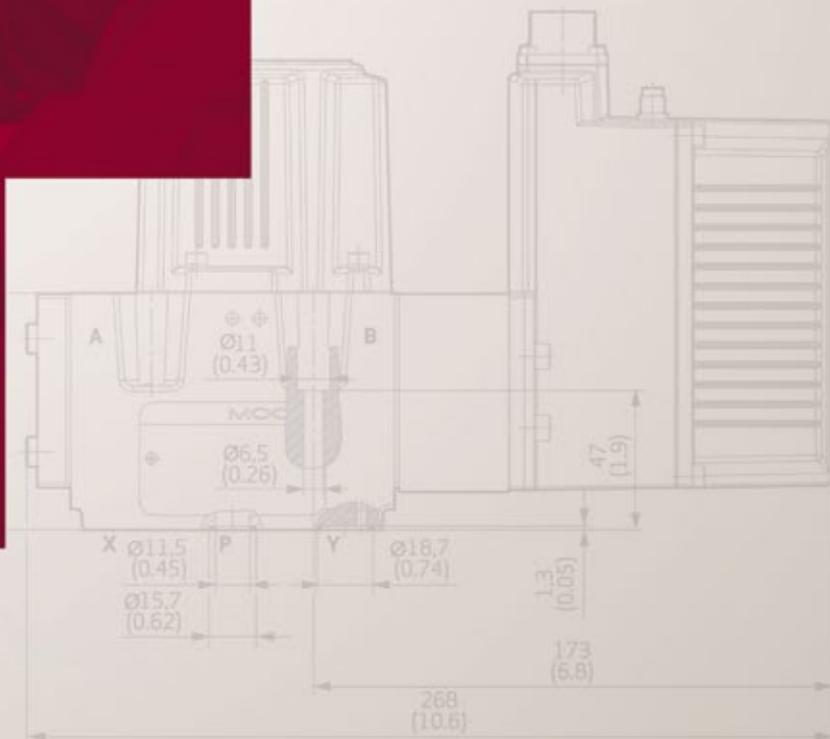


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## EXCELLENT SERVICE VALUE

You may know of other vendors when it comes to machine repair. But when your company's bottom line is at stake, there is no room for mistakes or faulty work. Moog Global Support delivers high value for the price—along with total peace of mind that the job is done right. In addition, you always have access to a proactive Moog contact who can meet your unique needs and provide the required documentation for every repair we make.

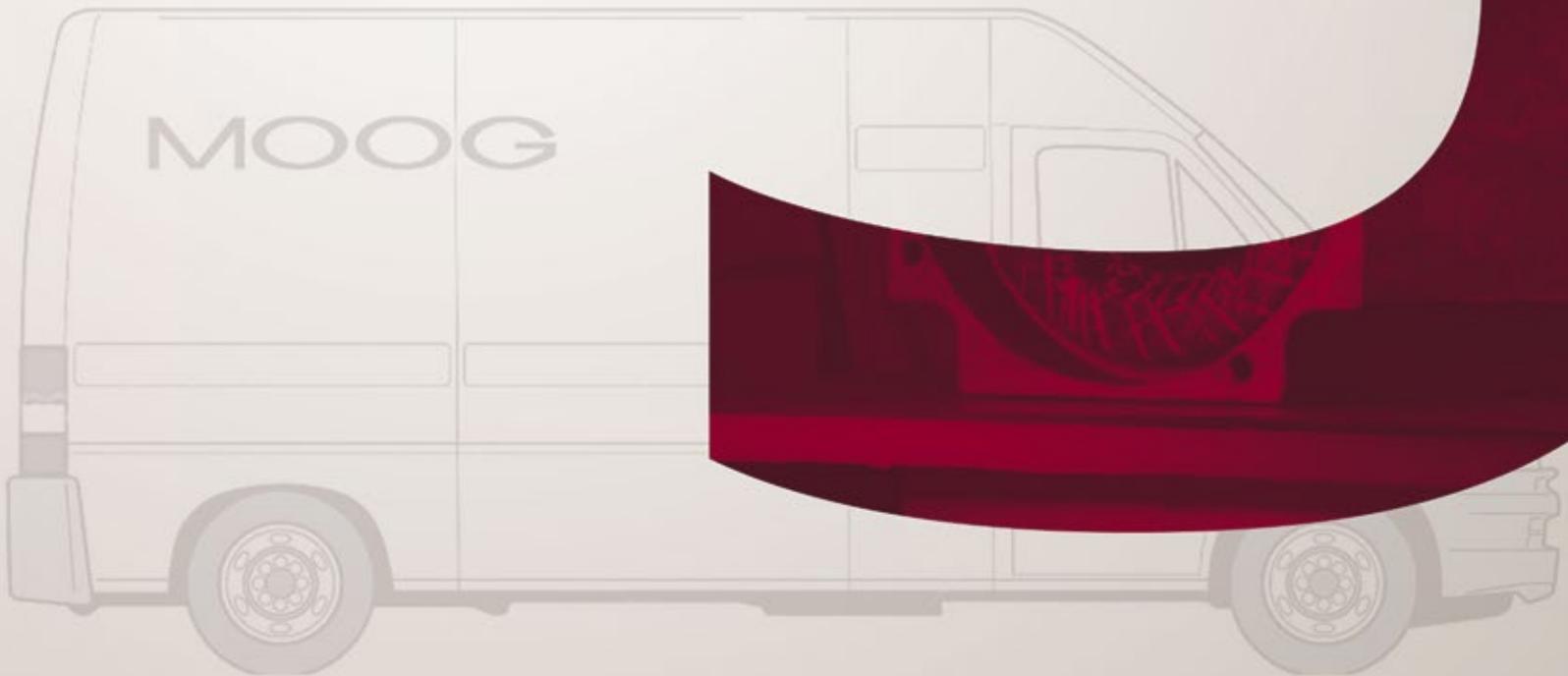
We are confident in our craftsmanship, so we provide the same warranty on a repaired servo valve that we would for a new one: one full years



**MOOG**

## EFFICIENT TURNAROUND TIMES AND EXPEDITED SERVICE OPTION

We understand how critical it is to complete repairs quickly and efficiently to minimize machine downtime. That's why we maintain trained technicians in your area. Our local teams provide quick turnaround times on evaluations and repairs, and can also deliver optional expedited service upon request.



**MOOG**

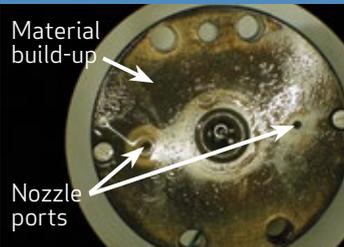
# THE MOOG FACTORY REPAIR DIFFERENCE

Since inventing the first commercially-viable servo valve more than 60 years ago, Moog has built a reputation for engineering world-class motion control products. Moog Global Support reflects this commitment to quality in every servo valve repair we make. Here is one real-world example of just how seriously we take this commitment.

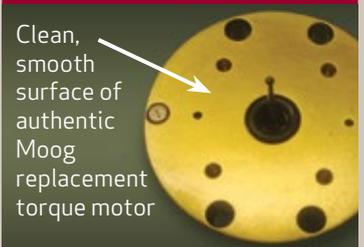
## Servo Valve Repair

As Unauthorized Repair Houses do not have access to authentic Moog parts, the quality of the repair may be limited to the effectiveness of their cleaning process. The valve on the left was cleaned by the URH. Material build-up can break free, prematurely clogging the small orifices shown in this photograph. Moog would replace the component as shown on the right.

### UNAUTHORIZED REPAIR HOUSE



### MOOG FACTORY REPAIR



## TALK TO MOOG TODAY

Machine productivity starts with servo valves that function at peak performance. Moog Global Support ensures your ongoing maintenance requirements and necessary repairs are handled by trained technicians near you. And our global presence means you are guaranteed consistent service quality anywhere in the world.

Contact us today at our offices in Tewkesbury, United Kingdom on +44 (0) 1684 296600 or Email: [valve@moog.com](mailto:valve@moog.com)

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